



**Pacific Gas and  
Electric Company**

Mail Code H12A  
P.O. Box 770000  
San Francisco, CA 94177-0001  
1-800-500-0165

## Customer Agreement

Thank you for agreeing to participate in Pacific Gas and Electric company's ("PG&E") Enhanced Outage Notification (EON) program. To receive the EON device, this agreement must be signed.

*I wish to participate in PG&E's EON program and agree that such participation will be under the following terms:*

I understand that either party may, for any reason and at any time, terminate this agreement by notifying the other party in writing or by telephone. I also understand that I will be required to return the device to PG&E upon termination of this agreement. I agree to notify PG&E immediately of any intent to sell, rent or otherwise dispose of my premises.

I understand that PG&E is not the manufacturer of the EON LOCATE device and consequently makes no representations as to the performance of the device.

I agree that PG&E, its officers, agents and employees shall not be deemed to have assumed (and I agree not to assert that PG&E, by reason of this program or my participation in it) any additional duty, obligation or standard of care relative to my premises and the electrical and telephone wiring.

I agree to release PG&E and its employees from all liability for injury, death, property loss and damage that may result from my participation in the EON program.

Electric.Service.Point.I.D. & Account #s (Please look on your bill or contact customer service at 1(800) 743-5000 to obtain your I.D.)

Person.I.D. \_\_\_\_\_

(CA Driver's License)

Name \_\_\_\_\_ Middle Initial \_\_\_\_\_

Service Address \_\_\_\_\_, CA \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_

Check Here if Mailing Address Same as Above

Mailing Address \_\_\_\_\_, CA \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone Number(s) \_\_\_\_\_

Signature of Participant \_\_\_\_\_ Date \_\_\_\_\_